

Cranhill Newsletter

Issue 1 - Spring 2026

LOCAL LIFE, LOCAL VOICES

The Quarterly newsletter for the community of Cranhill



The Partnership



Cranhill Community Partnership brings local organisations together to work collaboratively for the benefit of everyone living in and around Cranhill. By joining forces, partners can share skills, resources and ideas, helping to improve lives, wellbeing and opportunities across the community.

The partnership focuses on developing and delivering joint projects and services, strengthening funding applications through working together, and creating a shared voice to advocate for the needs and priorities of Cranhill residents. At its heart, the partnership is about cooperation – doing more together than any one organisation could do alone.

Cranhill Community Partners

The founding partners are Cranhill Development Trust, Cranhill Community Council, Cranhill Area Association [linked to Thenue HA], Wheatley Homes Glasgow, Scottish Veterans Residences, Donna McGill - Thriving Places

Working together for the Cranhill community

All partners are committed to working in a spirit of trust and mutual respect, making decisions together, being open and transparent, and promoting equality, diversity and inclusion in everything they do. Most importantly, the partnership aims to make sure local voices are heard and that services and opportunities reflect what the Cranhill community really needs.



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Local Place Plan

A **Local Place Plan** is a community-led way of setting out what people want their area to look like in the future. It brings together local knowledge, lived experience and practical ideas to create a shared vision for Cranhill, and it helps make sure future investment and development reflect what really matters to the people who live here.



Cranhill Community Partnership is developing a Local Place Plan for Cranhill because there are important changes and opportunities ahead, including potential capital redevelopment in the area. This plan will help ensure that these changes benefit the whole community and are shaped by local voices, not decided without them. We stand by the guiding principle ‘Nothing about us without us is for us’.



The Place Plan will focus on what works well in Cranhill and what could be improved. This includes housing and the built environment, community facilities and services, health and wellbeing, employment and skills, green spaces, sustainability, transport and how people move around the area. Local residents, community groups, businesses and stakeholders will all have opportunities to get involved and share their views, so the plan truly reflects the needs and aspirations of the community.

Once completed, the Local Place Plan will provide a clear and accessible document that sets out community priorities and practical actions. It will also strengthen funding applications, support partnership working and give Cranhill a stronger voice when working with decision-makers and planners. Most importantly, it will help guide positive change and investment in a way that supports wellbeing, connection and long-term sustainability.

The Cranhill Community Partnership has appointed Kevin Murray Associates to support the development of the Place Plan. Funding is currently being sought, with the hope that community engagement and planning work will begin in April 2026.

More information on how to get involved will be shared as the project progresses.

Cranhill Development Trust



Cranhill Development Trust (CDT) has been part of the Cranhill community since 2002. We are a local community anchor organisation, which simply means we are here for the people of Cranhill, listening, supporting and working alongside residents to help our community thrive.

We started with just one member of staff and have grown into a busy, welcoming hub that now supports over **2,000** people each year. Over the years, CDT has continued to adapt and respond to the changing needs of our community, making sure our services remain relevant, inclusive and accessible.

We're here for the people of Cranhill – always.

At the heart of everything we do is a simple belief: no one should be turned away. Whatever support you need, we will help where we can or guide you to the right place. People can come to us with big challenges or small worries, all are taken seriously.



We support people of all ages, from babies and families to older adults. Our work includes employability and digital support, health and wellbeing activities, learning and development opportunities, and volunteering. This includes ESOL classes, certificated courses, children's holiday programmes, community gardening, and chances for local people to get involved and have their voices heard.

Friends of Cranhill Park



Friends of Cranhill Park is a new group being set up to bring local people together to care for, improve and celebrate Cranhill Park as a welcoming, safe and vibrant space for everyone in the community.

We're starting this group because many people have told us they want a park that feels cleaner, safer and has more to offer for all ages. Friends of park groups play a really important role in helping shape how local green spaces are looked after and used, by making sure community voices are heard and by working positively with partners.



Friends of Cranhill Park will help identify ideas and priorities for the park, support activities and events, encourage community pride, and help look after the space through things like clean-ups, planting days and small improvement projects. Just as importantly, it will be a way for people to meet others, share ideas and feel more connected to their local area.

To get started, we are looking for around six local people to join a small steering group. This group will help shape the early direction of Friends of Cranhill Park and decide what activities and improvements to focus on first. You don't need any special experience – just an interest in the park and a willingness to be involved.



If you care about Cranhill Park and would like to help make a positive difference, we'd love to hear from you. Call Cranhill Development Trust on 0141 774 3344, or email reception@cranhilldt.org.uk

Thenue Housing



“For our customers, homes and communities – being the best that we can be”

With up-to 300 properties and over 30 factored accommodations in Cranhill, Thenue has a significant presence in the local community.

Thenue hosts regular drop-in sessions in the community, providing a range of vitally requested services, such as energy, debt, benefits and housing advice to our tenants and owners.

We are always seeking new ways to improve our communities, through investment, charitable grants, events and more!

This reflects our dedication and commitment to putting ‘customers voices at the heart of what we do’.



Cranhill Officers

Housing Officer

Helen McPhail
0141 550 9524

Housing Assistant

Mary Reilly
0141 550 9525

Factoring Officer

Lisa Cairney
0141 550 9570

Contact Us:

Reception:

0141 550 3581
(Mon-Thurs 9am-5pm Fri 9am-4pm)

General Email:

admin@thenuehousing.co.uk

Website:

www.thenuehousing.co.uk

Here to Help – Our Financial Inclusion & Money Advice Team

We know that managing money isn't always easy and when things feel overwhelming, it can be hard to know where to turn. That's where our Financial Inclusion & Money Advice Team comes in.

Our team is here to offer free, confidential advice and support on a wide range of money matters, including:

- **Budgeting and managing your household finances**
- **Assistance with rent arrears**
- **Benefits advice and help with claims**
- **Debt support and dealing with creditors**
- **Accessing grants or emergency financial help**

If you're worried about money, need help understanding what support you're entitled to or just want a bit of guidance to stay on track, we're here to listen and help, without judgement.

You'll find the names and contact details of our friendly team members below. Feel free to get in touch directly - we're only a phone call or email away.



Ashley Frame

Financial Inclusion Officer

0141 550 9555

ashley.frame@thenuehousing.co.uk

Jodie Wright

Financial Inclusion Officer

0141 550 9575

jodie.wright@thenuehousing.co.uk

Lorraine Morgan-Barclay

Money Advice Officer

0141 550 9554

lorraine.morgan@thenuehousing.co.uk

We are also available at the Scottish Veterans Centre in Cranhill on the days below, please contact our office or check out our Facebook as these times may vary:

Cranhill Service Centre,
Scottish Veterans,
2 Bellrock Close,
Glasgow, G33 3HU

Monday morning - Housing Officer Staff
10.00am – 12.30pm

Tuesday afternoon - Financial Inclusion Staff
1.30pm – 4.00pm

Energy Advice Support for Thenue Tenants

Struggling with Energy Bills? We can help!!!



How can we help you?

- Energy Debt Advice
- Supplier Complaints
- Tariff Switching
- Energy Efficiency Tips
- Smart Meter Advice

Funded by the National Lottery and delivered by Thenue Housing Association.



Contact Julie for practical support and advice:

423 London Rd, Glasgow, G50 1AG
energyadvice@thenuehousing.co.uk
0141 550 9558 / 07974268974

Scottish Veterans' Residences

“My Journey with Scottish Veterans' Residences from Resident to Employee.”



I found myself homeless.....I just needed a chance

Back in 2013, I found myself struggling to cope with life as a veteran. I had been diagnosed with PTSD in 2010, and as the months and years passed, my struggles deepened. Eventually, I became homeless – moving from sofa surfing to sleeping on the streets, unsure where to turn or who to ask for help.

I reached my lowest point when a woman stopped to speak to me. She took the time to listen and told me about a place in Edinburgh called Whitefoord House, run by Scottish Veterans' Residences, that helped veterans in need. With nothing left to lose, I made my way there.

I was focused on rebuilding my life

When I arrived, I was met by a lady who listened to my story with compassion and understanding. She explained that there was a room available, but it wasn't quite ready yet. I told her I was willing to clean it myself – I just needed a chance. She agreed, and from that moment, I had a roof over my head.



Once settled, I was determined to take every bit of advice and support offered to me. With the guidance of my key worker, I focused on rebuilding my life. I arrived in September 2013, and by the following March 2014 I was living in my own flat and back in work – something I once thought would never be possible.

Fast forward to April 2024. While carrying out jobs around my home in Loch Lomond, I came across a vacancy for a Housing Assistant with Scottish Veterans' Residences at Bellrock Close. I applied, was invited to interview, and was offered a bank role. A couple of months later, that role became permanent.

Scottish Veterans' Residences



Having lived experience of homelessness and the challenges veterans face, I bring a lifetime of understanding to my role. Today, I have the privilege of supporting fellow veterans through the same journey I once travelled – helping them through their hardest times and towards stability, dignity, and independence.

Along the way, I also worked with Cranhill Development Trust, completing courses that helped me develop personally and professionally. I'm proud to say I've since helped veterans at Bellrock Close enrol on courses through Cranhill, supporting them in gaining qualifications that will help them transition back into the workplace once rehoused.



The partnership between Scottish Veterans' Residences and Cranhill Development Trust is one I will always promote. I've seen firsthand the difference it can make, and I'm proud to now be part of a system that gives veterans the support, opportunities, and hope they deserve.

Kevin McLeod
SVR Housing Assistant, Bellrock Close.

Scottish Veterans Residences,
2 Bellrock Close,
Glasgow,
G33 3HU

<https://www.svronline.org>



Wheatley's Financial Wellbeing Team is there to help



At Wheatley, we do more than provide safe and affordable homes - we're here to help our tenants and communities thrive. With the cost of living continuing to rise, many households across our community are finding it harder to keep on top of everyday expenses. In response, we launched a new Financial Wellbeing Team in 2025 to offer practical, hands-on support.

Anyone looking for help can be referred through their housing officer or by contacting the Customer First Centre on 0800 479 7979. The aim is simple: to empower our customers to take control of their finances and build a more secure future.

The team brings together experienced welfare benefits advisors and newly appointed financial wellbeing officers, working to help residents boost their income and access the benefits, grants and discounts they're entitled to. Support is also available with budgeting, understanding energy bills, and finding cost-saving deals on essentials like food, travel and utilities.

Have your say in your community

Customer Voices is Wheatley's community engagement programme, designed to ensure local people have a real say in how housing services are shaped and improved. It gives customers the chance to take part in neighbourhood walkabouts, pop-up events, focus groups, panels and local projects, directly influencing decisions in their own community.



Whether it's giving feedback on repairs, influencing environmental improvements, or helping shape future investment, the Customer Voices programme makes sure customers are involved.

The programme is easy to join and open to everyone. It helps build stronger, more connected communities by putting customers at the heart of local decision-making. To join contact our Customer First Centre on 0800 479 7979

Cranhill Community Council meets at St Maria Goretti's Chapel Hall. Dates of meetings will be posted 1 week before each meeting on our **Facebook (Cranhill Community Council)** page.

The objectives of the community council shall be: to gather and articulate the views of the whole community.



Have your say

Why not join us for a cup of tea, a biscuit and a chat with us about any concerns you may have.

Hope you can join us.

Last Wednesday of every month

Next meeting: **29th April**



Just some of the things we've reported and achieved in the past few months



143 separate reports on pot holes, road markings and signs



Fly tipping cleared and paths cleaned



105 homes getting their communal heating system replaced. In association with Linda Doyle from Wheatley Homes

VOLUNTEERS NEEDED

We are looking for a few people to join the team to help make a difference to your community



Contact Details

☎ 07344 952035 (Mon-Fri, 9am-5pm)

✉ cranhillcc2025@outlook.com

📘 Cranhill Community Council

Thriving Places



Thriving Places Easterhouse is an opportunity for local people to come together and make their neighbourhood thrive.

We provide support for people in:

Cranhill, Ruchazie, Garthamlock, Craigend, Lightburn, Queenslie, Barlanark North, Gartloch, Easthall and Wellhouse

For information on the support available to Community Groups and New Initiatives (Including advice, training, information on available funding and small grants), or to get involved with Thriving Places Easterhouse.

Useful local community Facebook pages/websites include:



**Thriving Places
Easterhouse**



**Community Group
for Easterhouse**



Donna McGill

donnamcgill@glasgowkelvin.ac.uk
07423 585605

Your local representatives



Marueen Burke

maureen.burke.mp@parliament.uk

House of Commons
London
SW1A 0AA



Ivan McKee

ivan.mckee.msp@parliament.scot

12 Hillfoot Street
Dennistoun
Glasgow
G31 2LF



Your councillor can offer help with:

- education services, for example getting your child into a school.
- registering to vote.
- parks and leisure services.
- planning decisions and licences.
- social care services
- waste and recycling.



YOUR LOCAL GLASGOW CITY COUNCILLORS



Annette Christie

0141 287 3595

annette.christie@glasgow.gov.uk



Kieran Turner

0141 287 4309

kieran.turner@glasgow.gov.uk



Declan Blench

0141 287 5629

declan.blench@glasgow.gov.uk



Anne Jenkins

0141 287 5256

anne.jenkins@glasgow.gov.uk

Important phone numbers

Are you having problems in the neighbourhood? Or, just require some information.

The numbers opposite are there to help you.
All are free to call.



My Glasgow App

Make a report, request and apply for a service, or make a payment to us online 24/7. Scan the QR code opposite, or visit <https://www.glasgow.gov.uk/>



POLICE SCOTLAND:
101

CRIME STOPPERS:
0800 555 111

CCTV CONTROL CENTRE:
0141 287 9999

NEEDLE UPLIFT:
0141 287 9700

ABANDONED CARS:
0141 276 0859

ROAD & LIGHTING FAULTS:
0800 37 36 35

WATER MAINS LEAKAGE OR BURSTS:
0845 600 8855

ANTI-SOCIAL BEHAVIOUR (OUT OF HOURS):
0800 027 3901

CLEAN GLASGOW HOTLINE (LITTER, DOG
FOULING, GRAFFITI, FLY TIPPING, FLY POSTING &
UPLIFT OF BAGS):
0300 343 7027

CRANHILL DEVELOPMENT TRUST:
0141 774 3344

The next issue of the Newsletter will be appearing in mid-June 2026. We'll be hoping for a good summer, and fingers crossed for the Scotland Football Team.

In the meantime, if there's anything you would like information on, or anything you would like added to the next edition, don't forget you can contact any of our partners.



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